CHINAZA FELIX ANYAEGBUNAM

PRODUCT DESIGNER | PROJECT MANAGER | UX ENGINEER

PROFILE

Chinaza has over seven (7) years of professional experience spanning various industries. He has supported clients on multiple technology-related projects including User Experience Designs, IT project management, Robotic Process Automation (RPA), UATs, etcetera. He currently leads an engineering team tasked with designing and overseeing the build of a very complex and dataheavy core banking engine with multi-tenancy capacity; deployed either on-prem or on the cloud to manage data across several organizations and provide solutions to billions of customers.

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TECHNICAL SKILLS



PROFESSIONAL EXPERIENCE & RESPONSIBILITIES



SENIOR ASSOCIATE (ANALYTICS & OPERATIONS)
KPMG NIGERIA



1yr 8m [FEB 2022 - SEP 2023]

Product Design Lead:

Client: Top-tier financial institution in West Africa (name withheld) **Solution:** Novel Core Banking Engine deployment - Retail and Corporate

- I conducted issue analysis of existing applications with actual end-users and drafted the initial requirements backlog for the product delivery
- Led the product design team in conceptualizing and designing both wire-frames and full fledged prototypes of the proposed solution
- Successfully trained four proteges, from complete beginners to confident intermediate product designers, hence ensuring faster turnaround time on design refinements.
- Managed five different engineering teams across multiple locations as they worked collaboratively to deliver the solution
- Managed integration and cut-over issues with the development environment and mediated between the various engineering teams (both resource providers and resource consumers) to find working solutions where bottlenecks were encountered.
- Crafted robust test cases and oversaw the execution of regression tests for every iteration of the build.
- I was also in charge of the demo sessions showcasing the build progress and presenting project status reports to C-level executives in the bank

Consultant / Project Manager (ESB Integration Workstream):

6m [SEPT 2021 - FEB 2022]

Client: Zenith Bank Nigeria Plc.

Solution: Project Tiger (New core banking solutions implementation for lending, trade, treasury and CBA)

- I worked as a team lead and project manager for a mainstream implementation project
- Efficiently managed development activities across multiple, loosely-coupled teams
- I ensured tasks were executed to a level that met quality standards within a project management and commercial context
- Conducted interviews with relevant stakeholders, facilitated client sessions and ensured feedback were properly documented and communicated to the necessary audience.
- Proactively identified potential project risks and took informed and realistic approaches to problem solving

Lead UI/UX Developer:

9m [JAN 2021 - SEPT 2021]

Client: Coronation (Wapic) Insurance and Parallex Bank.

Solution: Delivering UI solutions for data-heavy applications and complex user flows

- I participated in the digital readiness assessment and corporate strategy development, that enabled the migration of Parallex bank from a Microfinance establishment to a full-fledged commercial bank in 2022.
- I led the UX strategy development and designed the user interfaces for the new customer and agent applications (web and mobile) of Coronation Merchant Bank insurance (formerly Wapic Insurance).
- Conducted interviews and iteratively designed functional prototypes based on qualitative and quantitative user feedback.
- Maintained and regularly updated the requirements backlog following user validation sessions

==== Other Notable Achievements in the Firm ====

Submitted an idea that scaled through the selection stage of the KPMG West Africa AI lighthouse ideation.

- I led a team of young analysts to design **SOTERIA**, an award winning application for organizational tax management. The idea was presented at the 2022 KPMG Global Innovation Summit and became one of the top three selections.
- I received the KPMG Rockstar award in September 2022, for exceptional service delivery.
- I trained multiple proteges and colleagues on product design and project management in record time
- I served as backup lead for the newly formed **Intelligent Automation** sub-unit in the KPMG tech cluster and championed the actualization of multiple RPA projects.
- I contributed to the 2020 and 2021 KPMG Thought Leadership and Digital Scorecard publications.



UI/UX ENGINEER

NERD OPERATIONS [Sept 2018 – Sept 2019]



Business enablement and corporate brand development

- I championed the conceptualization of effective UI/UX strategies and oversaw its implementation
- Conducted user acceptance tests and built front-end applications for web and Mobile devices based on end-user feedback
- I devised journey maps, user flows, wireframes and high-fidelity prototypes based on proven methodologies, stakeholder requests and end-user feedback for various clients, including a top-tier financial institution in Nigeria.
- Utilized Jira, git and slack for scheduling and managing development activities across various teams
- Designed, tested, and deployed multiple software development projects such as a cryptocurrency trading platform with blockchain payment integrations, and a digital wallet.



TECHNICAL LEAD, ICT UNIT, OFFICE OF THE VC

UNIVERSITY OF NIGERIA [Sept 2015 – May 2017]



Webometrics Team lead

- I was responsible for managing a part of the project team and prepared reports that was sent to the Vice Chancellor
- Understudied school portal management and Search Engine Optimization metrics
- I oversaw the quality assurance measures and migration of a large database of paper-based staff publications into a robust digital library.
- Conducted in-depth research on institution rankings and prioritized the implementation of relevant ranking metrics.
- Led the Webometrics sub-unit to achieve 1st place webometrics ranking for the University in January 2017
- Championed the initiative for digitally empowering students via personalized emails and blogs.
- Developed an online voting system (using PHP and JavaScript) for the university community.

DEVELOPER

DNELIX TECHNOLOGIES [Aug 2011 – May 2017]



Junior web and mobile developer

- Developed applications to run on web and mobile devices
- I conducted feasibility studies to determine preferred technology and approach to development
- I developed and integrated various applications with new or existing systems
- I designed, tested, and deployed multiple web projects such as a localized e-commerce platform for students, an online delivery system for a pizzeria and a conference platform for an international organization.

EDUCATION HISTORY

- WNIVERSITY OF LAGOS (2021)
 M.I.T (Master's in Information Technology In View)
- UNIVERSITY OF NIGERIA, NSUKKA (2010 2015)

 B.Eng (Electronic Engineering) CGPA:3.86

 Director of Socials & Faculty Editor-in-chief (2014/2015)
- 1 UNIVERSITY OF NIGERIA SECONDARY SCHOOL, NSUKKA CAMPUS (2004-2010)
 WAEC (One sitting, 9 courses, 8 distinctions)

CERTIFICATION & TRAINING

- Advanced Supervisory Skills Training HCP Consulting, July 2023
- Advanced Business Writing LASEM Consulting, June 2023
- Project Management Foundations Google, May 2022
- IT Service Management (ITIL V4) Axelos Global, Apr 2022
- Strategic Business Analysis Training KPMG, Apr 2021
- Microsoft Certified Power Platform Developer Microsoft, Sept 2021
- Business Analysis Training High Impact Careers, UK Jun 2021
- Microsoft Certified Data Analyst Associate Microsoft, Jun 2021
- UiPath RPA Associate Training Certification Udemy, Apr 2021
- Data Privacy Training Certificate Azure, Feb 2021
- Artificial Intelligence and Digital Disruption KPMG, Sept 2020
- Basic Concepts in Risk Management KPMG, Jan 2020
- 2nd Best Software Exhibition Award UNN, Aug 2014.
- JavaScript Training Certification Udemy, Nov 2013

PROJECTS & PUBLICATIONS

- CONTRIBUTOR: 2021 KPMG Digital Channels Thought Leadership (An annual thought leadership publication by KPMG)
- FIRST AUTHOR: Fostering Sustainable
 National Development Through ICT-Powered
 Entrepreneurship Education. Pg.216 Institute of
 Education Journal (Vol.32, Issue1. June 2020)
- FIRST AUTHOR: Design and Implementation of a Wireless Biometric Solution for Student Verification (Final year Engineering project work)
- AUTHOR/DESIGNER: 2015 DIGITRON Electronic Yearbook (Electronic picture book for finalists)

HOBBIES

Chess | Designing | Coding | Swimming

LANGUAGES

English | Igbo | French